



Governor
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Complaint Screening Committee REGULAR SESSION MINUTES

October 23, 2019

1740 W. Adams St.
Conference Room B (1st Floor)
Phoenix, AZ 85007

1. CALL TO ORDER

The regular session of the Arizona Board of Psychologist Examiners Complaint Screening Committee was called to order by Madame Chair Shreeve at 8:30 a.m. on October 23, 2019. One Executive Session was held.

2. ROLL CALL

Committee Members Present

Tamara Shreeve, MPA – Chair
Bob Bohanske, Ph.D., FNAP
Matthew A. Meier, Psy.D.

Attorney General's Office

Jeanne Galvin, Assistant Attorney General

Staff Present

Jennifer Michaelsen, Interim Executive Director
Krishna Poe, Administrative Assistant

3. CASE DISCUSSION/DECISION

a. Marisa Menchola, Ph.D., Complaint No. 20-04

Dr. Bohanske summarized the case, including salient points of the investigation and pertinent records. The Complainant was present, made a statement and answered questions from the Committee members. The Licensee and her attorney, Dr. Faren Akins, Esq., participated telephonically, requested to speak, made a statement and answered Committee members' questions.

After deliberation, Dr. Bohanske made a motion, seconded by Dr. Meier, to dismiss this matter as there are no violations of rule or statute. The motion carried unanimously (3-0), by a voice vote.

b. Robert Mastikian, Psy.D., Complaint No. 20-05

Ms. Shreeve summarized the case, including salient points of the investigation and pertinent records. The Complainant was not present. The Licensee and his attorney, Natalya Ter-Grigoryan, Esq., were present, requested to speak, made a statement and answered Committee members' questions.

After deliberation, Dr. Bohanske made a motion, seconded by Dr. Meier, to dismiss this matter as there are no violations of rule or statute. The motion carried unanimously (3-0), by a voice vote.

c. Shelley Kaufman, Ph.D., Complaint No. 19-10

Dr. Meier summarized the case, including salient points of the investigation and pertinent records. The Complainant was present telephonically, made a statement and answered questions from the Committee members. The Licensee and her attorney, Charles Struble, Esq., participated telephonically, requested to speak, made a statement and answered Committee members' questions.

The Committee expressed concern with Dr. Kaufman's client care, lack of informed consent, lack of appropriate recordkeeping, and lack of documentation to reflect that Dr. Kaufman made efforts to contact the Complainant for purposes of continuity of care following the last session in which the Complainant expressed suicidal ideation.

After deliberation, Dr. Meier made a motion to forward Complaint No. 19-10 to the Board for possible violations of A.R.S. §32-2061(16)(e) for possible gross negligence in the practice of psychology; A.R.S. §32-2061(16)(h) for failing or refusing to maintain and retain adequate business, financial or professional records pertaining to the psychological services provided to a client or patient; and A.R.S. §32-2061(16)(v) for possibly abandoning or neglecting a client or patient in need of immediate care without making suitable arrangements for continuation of the care.

At 10:09 a.m., Dr. Meier made a motion, seconded by Dr. Bohanske, to go into Executive Session to receive confidential legal advice. Open session reconvened at 10:13 a.m.

After further discussion, Dr. Meier amended his motion, seconded by Dr. Bohanske, to also include possible violations of A.R.S. §32-2061(16)(o) for possibly providing services that are unnecessary or unsafe or otherwise engaging in activities as a psychologist that are unprofessional by current standards of practice and A.R.S. §32-2061(16)(dd) for possibly violating an ethical standard adopted by the board as it pertains to section 3.10 (Informed Consent) of the American Psychological Association's Ethical Principles of Psychologist and Code of Conduct. The motion carried unanimously (3-0), by a voice vote.

4. ADJOURN

There being no further business to come before the Committee, Dr. Meier made a motion, seconded by Dr. Bohanske, to adjourn the meeting. The motion carried (3-0) and the meeting was adjourned at 10:17 a.m.