

1 contact me if you are interested in my services.”

2 4. Board staff subsequently opened a complaint, no. T-22-05, for further investigation,
3 as it appeared that Respondent was in violation of Arizona Revised Statutes (“A.R.S.”) § 32-
4 2084.

5 5. Respondent’s attorney responded to the complaint in writing, indicating that:

6 a. “[Respondent] does not hold herself out as a licensed psychologist, and she is
7 not practicing clinical psychology. However, and unfortunately, she did not
8 realize that, despite her education, undergraduate and numerous postgraduate
9 degrees, training, and experience, ARS § 32-2084 prohibited her from even
10 referring to herself as a psychologist.”

11 b. Immediately upon receiving the complaint notification letter, Respondent
12 discontinued referring to herself as a psychologist and will no longer do that.

13 c. Respondent is now in full compliance with A.R.S. § 32-2084.

14 d. She is not practicing psychology, she does not hold herself out as a licensed
15 psychologist, and she will no longer use the protected designations for any
16 purpose.

17 e. Although Respondent is in complete compliance with the statute now, she
18 would willingly, and without objection, agree to the entry of a Cease and Desist
19 Order, should the Board feel it is appropriate.

20 6. On March 25, 2022, the Board’s Complaint Screening Committee
21 (“Committee”) reviewed Complaint No. T-22-05. Respondent and her attorney were not
22 present. After deliberation, the Committee voted to forward the complaint to the full board for
23 further review based on a possible violation of A.R.S. § 32-2084, as it appeared that Respondent
24 continued to practice psychology after surrendering her license in 2019 and was advertising that
25 she is a licensed psychologist. The Committee noted that Respondent’s Nextdoor post was not
26 removed until multiple inquiries from Board staff after receiving the response. The Committee
27 also noted that in Respondent’s response to the Board, there was no confirmation that she has
28 not seen clients since surrendering her psychologist license in 2019, even though her Nextdoor

1 post from December 26, 2021, indicated that she was accepting clients. Furthermore,
2 Respondent's attorney did not address Board staff's subsequent inquiry regarding how many
3 clients Respondent had seen since surrendering her license in a supplemental response.

4 10. On April 8, 2022, the Board reviewed the complaint. After discussion and
5 deliberation, the Board voted to issue Respondent a Cease & Desist Order for practicing
6 psychology without a license and for holding herself out as a licensed psychologist.

7 **VIOLATIONS**

8 1. Respondent's conduct constitutes a violation of A.R.S. §32-2084, which provides
9 that it is a class 2 misdemeanor for a person not licensed to:


- 10 a. (A): engage in the practice of psychology;
11 b. (C)(1): Use the designation "psychology", "psychological" or "psychologist";
12 c. (C)(2): Use any combination of words, initials and symbols that leads the
13 public to believe the person is licensed to practice psychology in this state.

14 **ORDER**

15 Under the authority set forth in A.R.S. § 32-3227(C), the Board orders Respondent to
16 immediately Cease and Desist from practicing psychology or holding herself out as a licensed
17 psychologist until such time she is licensed to do so. If Respondent continues to engage in such
18 activity in violation of the Board's statutes and rules, the Board may pursue injunctive relief
19 pursuant to A.R.S. § 32-2083.

20 DATED this 26 day of April, 2022.

21
22 ARIZONA BOARD OF
23 PSYCHOLOGIST EXAMINERS

24 By 
25 _____
26 Heidi Herbst Paakkonen
27 Executive Director

28 **ORIGINAL** filed electronically
this 26 day of April 2022, with:

1 The Arizona State Board of Psychologist Examiners
2 1740 West Adams St., Suite 3403
3 Phoenix, Arizona 85007

4 **COPY** of the foregoing sent by regular mail
5 this 26 day of April 2022, to:

6 Gloria Malone, Ph.D.
7 Address on Record
8 Respondent

9 **COPY** of the foregoing sent by regular mail
10 this 26 day of April 2022, to:

11 Harry Howe, Esq.
12 Harry L. Howe P.C.
13 8776 East Shea Blvd.
14 Suite #106/302
15 Scottsdale, AZ 85260

16 **COPY** of the foregoing via email (jeanne.galvin@azag.gov)
17 this 26 day of April 2022, with:

18 Jeanne M. Galvin
19 Assistant Attorney General
20 2005 North Central Ave. SGD/LES
21 Phoenix, Arizona 85004
22 Attorney for the State of Arizona

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By: Jennifer Michaelson