# BEFORE THE BOARD OF PSYCHOLOGIST EXAMINERS FOR THE STATE OF ARIZONA

In the Matter of:

JERI GENTRY, Psy.D.,

Holder of License No. PSY-005288 For the Practice of Psychology In the State of Arizona. Case No. 22-07

FINDINGS OF FACT, CONCLUSIONS
OF LAW, AND CONSENT
AGREEMENT FOR SURRENDER OF
PSYCHOLOGIST LICENSE AND
DENIAL OF RENEWAL
APPLICATION

In the interest of a prompt and judicious settlement of the above-captioned matter before the Arizona Board of Psychologist Examiners ("Board") and consistent with public interest, statutory requirements and responsibilities of the Board and pursuant to A.R.S. § 32-2061 *et seq.*, and A.R.S. § 41-1092.07(F)(5), Jeri Gentry, Psy.D. ("Respondent"), holder of License No. PSY-005288 and the Board enter into this Consent Agreement for Voluntary Surrender of Psychologist License ("Consent Agreement") as the final disposition of this matter.

#### **JURISDICTION**

- 1. The Board is authorized to regulate the practice of psychology in Arizona pursuant to A.R.S. § 32-2061, *et. seq.*, and the rules promulgated thereunder, found in Arizona Administrative Code ("A.A.C." or "rules") at R4-26-101, *et seq.*, to regulate and control the licensing of psychologists in the State of Arizona.
- 2. Respondent is the holder of license number PSY-005288 for the practice of psychology in the State of Arizona.
- 3. The Board has personal and subject matter jurisdiction over Respondent pursuant to A.R.S. § 32-2061, et seq., and the rules of A.A.C. R4-26-101, et seq.

#### **RECITALS**

Respondent understands and agrees that:

1. The Board and Respondent enter into this Consent Agreement to promptly and

judiciously resolve this matter, consistent with the public interest and the statutory requirements of the Board.

- 2. Respondent has the right to consult with an attorney prior to entering into this Consent Agreement.
- 3. Respondent has a right to a public hearing concerning this case. She further acknowledges that at such formal hearing she could present evidence and cross-examine witnesses. Respondent irrevocably waives her right to such a hearing.
- 4. Respondent irrevocably waives any right to rehearing or review or to any judicial review or any other appeal of this matter.
- 5. Respondent acknowledges and agrees that the acceptance of this Consent Agreement is solely to settle this Board matter and does not preclude the Board from instituting other proceedings as may be appropriate now or in the future.
- 6. Respondent understands that this Consent Agreement does not constitute a dismissal or resolution of any other matters currently pending before the Board, if any, and does not constitute any waiver, express or implied, of the Board's statutory authority or jurisdiction regarding any other pending or future investigation, action or proceeding.
- 7. Furthermore, and notwithstanding any language in this Consent Agreement, this Consent Agreement does not preclude in any way any other state agency or officer or political subdivision of this state from instituting proceedings, investigating claims, or taking legal action as may be appropriate now or in the future relating to this matter or other matters concerning Respondent, including violations of the Arizona Consumer Protection Act. Respondent acknowledges that, other than with respect to the Board, this Consent Agreement makes no representations, implied or otherwise, about the views or intended actions of any other state agency or officer or political subdivision of the state relating to this matter or other matters concerning Respondent.

- 8. This Consent Agreement shall be subject to the approval by the Board and shall be effective only when approved by the Board and signed by the Board's Executive Director. In the event that the Board does not approve this Consent Agreement, it is withdrawn and shall be of no evidentiary value and shall not be relied upon nor introduced in any action by any party, except the parties agree that should the Board reject this Consent Agreement and this case proceeds to hearing, Respondent shall assert no claim that the Board was prejudiced by its review and discussion of this document or any records relating thereto.
- 9. The Consent Agreement, once approved by the Board and signed by the Respondent and the Executive Director, shall constitute a public record, which may be disseminated as a formal action of the Board and shall be reported to the National Practitioner Data Bank.
- 10. Although Respondent does not agree that all the Findings of Fact set forth in this Consent Agreement are supported by the evidence, Respondent acknowledges that it is the Board's position that, if this matter proceeded to formal hearing, the Board could establish sufficient evidence to support a conclusion that certain of Respondent's conduct constituted unprofessional conduct.
- 11. Respondent voluntarily enters into this Consent Agreement for the purpose of avoiding the expense, uncertainty, and prolonged time involved in further administrative proceedings. The issues contained herein are resolved by settlement and not actually litigated. Any allegations and findings herein may not be used for *res judicata* or collateral estoppel effect in any subsequent civil proceedings for any claims of professional liability or negligence by or on behalf of Complainant(s).
- 12. Nothing stated herein shall or can be construed as an admission of any fact or allegation by Respondent.

### **FINDINGS OF FACT**

- 1. The Board issued Respondent her license to practice psychology in August of 2020.
- 2. Upon information and belief, in January of 2021, Respondent began working for Centurion, a private company that contracts with state and local governments nationwide to provide healthcare services to correctional facilities. Respondent provided services to inmates at the Arizona State Prison Complex—Lewis, which is located in Buckeye, AZ. Respondent was a treating clinician for inmates housed on the maximum security custody yard.
- 3. On September 27, 2021, Respondent's supervisor at Centurion filed a complaint with the Board stating that Respondent had been terminated on August 31, 2021, as a result of her losing her security clearance with the Arizona Department of Corrections ("ADOC"). According to records contained in the Board's investigative files, the basis for the revocation of Respondent's security clearance was her unprofessional fraternization with SD, an inmate at the Lewis Prison Complex. Respondent denied a sexual relationship with SD or any other inmate.
- 4. According to Centurion personnel, Respondent's employment was contingent upon her maintaining her security clearance through ADOC.
- 5. On August 17, 2021, Respondent reported to her supervisor that SD had asked Respondent to bring him contraband, specifically drugs and alcohol. Subsequently, ADOC initiated an investigation and during the pendency of that investigation, prohibited Respondent from providing psychological services to inmates due to security concerns.
- 6. During ADOC's investigation, Respondent offered that she had been in possession of photographs of herself that she had taken and printed that were intended for her husband. The photographs were sexual in nature. She further acknowledged that she misplaced the photographs and that they could have ended up with the possessions that she transported to/from her work site.
- 7. Additionally, ADOC's investigation revealed that some inmates claimed to have Respondent's sexually suggestive photographs in their possession. When viewing portions of the photographs found in possession of some of the inmates, Respondent acknowledged that the photographs were hers but she denied intentionally bringing the photographs to the prison or providing them to the inmates. Respondent testified that she thought she had misplaced or

accidentally thrown away the photographs. She did not, however, notify her employer when she discovered the photographs were missing.

- 8. On August 31, 2021, ADOC concluded its investigation and based upon the findings revoked Respondent's security clearance.
- 9. In her written response to the Board, Respondent suggested that she may have accidently brought the photographs onto the prison complex with her personal belongings. She stated that inmates and detention officers had access to the clinicians' offices and could have accessed and distributed the photographs. However, Centurion supervisors testified before the Board that only the clinicians had access to the clinicians' offices. No inmates or detention officers had such access.
- 10. The Board found the Respondent exercised extremely poor judgment by failing to ensure that the photographs were not brought into the prison complex.
- 11. During the Board's investigation of this matter, staff reviewed Respondent's 2020 application for licensure. Respondent filed her application for initial licensure with the Board on January 21, 2020. Respondent disclosed her previous employment with Sharper Future in California where she worked as a Pre-Doctoral Intern and a Post-Doctoral Fellow. However, she answered "no" to the background question that asks about previous employment terminations.
- 12. Question no. 19 of the application asks "Have you ever been involuntarily terminated or have you resigned in lieu of termination from any psychological or behavioral health position or related employment?" Respondent answered "no" to this question. Based upon the Board's investigation, Respondent answered that question falsely and misrepresented the facts surrounding her termination from Sharper Future. Records indicate that she was terminated from Sharper Future on June 13, 2019, six months before she filed her application for licensure.
- 13. According to records provided by Sharper Future, Respondent was terminated on June 13, 2019 for "Overfamiliarity/Boundary Violations." Generally, the facts that lead to Respondent's termination was her relationship with CB, a man who was on parole and also on Respondent's caseload. According to a colleague who Respondent supervised, Respondent invited the colleague for drinks after work on May 30, 2019, and when the colleague arrived, she saw

Respondent and CB together at the restaurant.

- 14. Respondent maintains that she was at the restaurant when CB appeared. Respondent acknowledges that she allowed CB to join her for dinner and drinks. At the end of the evening, Respondent and CB left together according to the colleague. Respondent maintains that everyone went their separate ways and that she cannot explain why her colleague would assert that Respondent left with CB.
- 15. The Board also found that Respondent was untruthful on her application for renewal. Respondent filed her application for renewal on February 24, 2022. On that application she also answered "no" to the question of whether she has been terminated or resigned in lieu of termination. The Board found that this was a false and/or misleading statement given that Respondent had been terminated by both Sharper Future and Centurion at the time she filed her application for renewal.
- 16. In addition, during an interview with Board staff, Respondent further made false statements to Board staff when she stated that her responses to questions on the applications regarding previous terminations were truthful.
- 17. During the Board's July 8, 2022, Board meeting, Respondent admitted that she knew that she was being untruthful when completing the applications by attesting that she had never been terminated from positions.
- 18. The Board also concluded that Respondent was not truthful on her Centurion employment application. Respondent was asked to provide her employment history for the previous ten years and she failed to disclose any work history. She also answered "no" to the question that asked if she have ever been terminated or asked to resign from a position. The Board found that these statements were untruthful and misrepresented the facts.

#### **CONCLUSIONS OF LAW**

1. The conduct and circumstances alleged above constitute unprofessional conduct pursuant to A.R.S. § 32-2061(c), making or using statements of a character tending to deceive or mislead;

- 2. The conduct and circumstances alleged above constitute unprofessional conduct pursuant A.R.S. § 32-2061(16)(j), making a fraudulent or untrue statement to the board or its investigators, staff or consultants;
- 3. The conduct and circumstances alleged above constitute unprofessional conduct pursuant A.R.S. § 32-2061(16)(m), using fraud, misrepresentation or deception to obtain or attempt to obtain a psychology license or to pass or attempt to pass a psychology licensing examination or in assisting another person to do so;
- 4. The conduct and circumstances alleged above constitute unprofessional conduct pursuant A.R.S. § 32-2061(16)(o), engaging in activities as a psychologist that are unprofessional by current standards of practice;
- 5. The conduct and circumstances alleged above constitute unprofessional conduct pursuant A.R.S. § 32-2061(16)(dd), violating an ethical standard adopted by the Board as it pertains to section 3.05 (Multiple Relationships) of the American Psychological Association Ethical Principles of Psychologist and Code of Conduct.

## **ORDER**

Pursuant to A.R.S. §32-2081(S), the Board has determined that the Respondent's conduct in Complaint No. 22-07 warrants disciplinary action. Based upon the foregoing Findings of Fact and Conclusions of Law, the parties agree to the provisions and penalties imposed as follows:

- 1. Upon the effective date of this Consent Agreement, Respondent's license number PSY-00528 for the practice of psychology in the State of Arizona shall be surrendered. Once the surrender is effectuated, Respondent shall not practice psychology in the State of Arizona or hold herself out as a licensed psychologist in the State of Arizona. The effective date of this Consent Agreement is the date the Consent Agreement is accepted by the Board as evidenced by the signature of the Board's Executive Director.
  - 2. In addition, the parties agree that Respondent's application for renewal of her

1	license to practice psychology SHALL BE DENIED.	
2	3. Respondent understands that this Consent Agreement, or any part thereof, may be	
3	considered in any future disciplinary action against her or in any future decision regarding re-	
4	licensure.	
5	4. The parties agree that this Conser	nt Agreement is a final adjudication of Complaint
6	No. 22-07.	
7	5. Respondent understands that this	Consent Agreement is a public record and may
8	be publicly disseminated as a formal action of the Board and shall be reported to the Nationa	
9	Practitioner Data Bank.	
10		
11	DATED this <b>29</b> day of <b>July</b> , 2022.	
12		Arizona Board of
13		Psychologist Examiners
14 15	Jeri Gentry, Psy.D. Respondent	Hudi-Horlst Paackenin
16		Heidi Herbst Paakkonen
17		Executive Director
18		
19	ORIGINAL filed This 29 day of July , 2022 to:	
20		
21	Arizona State Board of Psychologist Examiners 1740 W. Adams St., Suite 3403 Phoenix, Arizona 85007	
22		
23	COPY of the foregoing mailed by Certified Mail No. 9489009000276379774630 This 29 day of July , 2022 to:	
24		
25	Jeri Gentry, Psy.D. Address on Record Respondent	
26		
27 28	COPY of the foregoing mailed by USPS regular This <b>29</b> day ofJuly, 2022 to:	mail

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2	Bretton Barber, Esq. Barber law Group, PLLC	
3	2 North Central Ave.	
4	#1800 Phoenix, AZ 85004	
5	Bretton@barberlawgroup.com	
6	Attorney for Respondent	
	COPY of the foregoing via email (jeanne.galvin@azag.gov)	
7	This <b>29</b> day of <b>July</b> , 2022 to:	
8	Jeanne M. Galvin	
9	Assistant Attorney General 2005 North Central Ave. SGD/LES	
10	Phoenix, Arizona 85004	
11	Jeanne.galvin@azag.gov Attorney for the State of Arizona	
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13	By: Jennifer Michaelsen	
14	#10510203	
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