

1 **BEFORE THE BOARD OF PSYCHOLOGIST EXAMINERS**
2 **FOR THE STATE OF ARIZONA**

3 In the Matter of:)
4 Austin McCall, Psy.D.) **COMPLAINT NO. T-23-06**
5)
6 Former Holder of License No. PSY-005199) **CEASE AND DESIST ORDER**
7 for the Practice of Psychology)
8 in the State of Arizona)
9 **License Voluntarily Surrendered**)
December 9, 2022)

10 On August 4, 2023, the Arizona Board of Psychologist Examiners (“Board”) met in
11 open session for the purposes of determining whether grounds existed to issue a Cease and
12 Desist Order to Austin McCall, Psy.D. (“Respondent”). Respondent did not appear.

13 **FINDINGS OF FACT**

14 1. On December 19, 2019, Respondent was issued a psychologist license by the Board.

15 2. On December 9, 2022, the Board accepted a signed Consent Agreement by
16 Respondent for the voluntary surrender of her psychologist license following her non-
17 compliance with a Board Order for probation and monitoring. The effective date of the license
18 surrender was December 9, 2022.

19 3. On or about May 10, 2023, the Board received a complaint from a licensed
20 psychologist (“ES”), who was contracted with the Arizona Department of Child Safety (“DCS”)
21 as a Unit Consultant. ES alleged in her complaint that:

22 a. ES was asked by DCS to review a psychologist evaluation that was completed by
23 Respondent in April of 2023, approximately four months after Respondent had
24 surrendered her license.

25 b. ES and DCS subsequently discovered that Respondent was not currently licensed
26 and was not licensed at the time she conducted the evaluation.

27 c. Respondent completed several psychological evaluations at an agency, which had
28 a contract in with DCS to perform such evaluations based on referrals.

1 d. Respondent failed to inform her employer and DCS that she surrendered her
2 license in December of 2022.

3 4. During the investigation of this complaint, DCS supplied the Board with copies of
4 four additional psychological evaluation reports completed by Respondent between March –
5 April 2023.

6 5. On July 19, 2023, the Board’s Complaint Screening Committee (“Committee”)
7 reviewed Complaint No. T-23-06. Respondent was present and admitted to practicing without a
8 license. After deliberation, the Committee voted to forward the complaint to the full board for
9 further review based on a possible violation of A.R.S. § 32-2084, as Respondent continued to
10 practice psychology after surrendering her license in 2022 and held herself out as a licensed
11 psychologist. The Committee expressed concern that Respondent conducted several
12 psychological evaluations between March - April 2023, during which time she did not hold a
13 psychologist license. Furthermore, Respondent failed to inform her employer, who had a
14 contract in place with DCS to conduct such evaluations, that she surrendered her license. Both
15 the employer and DCS were unaware of Respondent’s license status when the evaluations were
16 assigned to Respondent; they only discovered that she had surrendered her license when
17 reviewing the Board’s website. The Committee noted that there were significant harmful
18 implications for the individuals who completed the evaluations with Respondent during the
19 period of her unlicensed practice, as they must all undergo an additional evaluation with a
20 licensed psychologist.

21 6. On August 4, 2023, the Board reviewed the complaint. Respondent was not present.
22 After discussion and deliberation, the Board voted to issue Respondent a Cease & Desist Order
23 for practicing psychology without a license and for holding herself out as a licensed
24 psychologist.

25 **VIOLATIONS**

26 1. Respondent’s conduct constitutes a violation of A.R.S. §32-2084, which provides
27 that it is a class 2 misdemeanor for a person not licensed to:

28 a. (A): engage in the practice of psychology;

1 b. (C)(1): Use the designation "psychology", "psychological" or "psychologist";


2 c. (C)(2): Use any combination of words, initials and symbols that leads the
3 public to believe the person is licensed to practice psychology in this state.

4 **ORDER**

5 Under the authority set forth in A.R.S. § 32-3227(C), the Board orders Respondent to
6 immediately Cease and Desist from practicing psychology or holding herself out as a licensed
7 psychologist until such time she is licensed to do so. If Respondent continues to engage in such
8 activity in violation of the Board's statutes and rules, the Board may pursue injunctive relief
9 pursuant to A.R.S. § 32-2083.

10 DATED this 9 day of August, 2023

11 ARIZONA BOARD OF
12 PSYCHOLOGIST EXAMINERS

13
14 By: 
15 Heidi Herbst Paakkonen
16 Executive Director

17 **ORIGINAL** filed electronically
18 this 9 day of August 2023, with:

19 The Arizona State Board of Psychologist Examiners
20 1740 West Adams St., Suite 3403
21 Phoenix, Arizona 85007

22 **COPY** of the foregoing sent by email and regular mail
23 this 9 day of August 2023, to:

24 Austin McCall, Psy.D.
25 Address on Record / Email Address on Record
26 Respondent

27 **COPY** of the foregoing via email (jeanne.galvin@azag.gov)
28 this 9 day of August 2023, to:

Jeanne M. Galvin
Assistant Attorney General
2005 North Central Ave. SGD/LES
Phoenix, Arizona 85004
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By: 