



STATE OF ARIZONA  
BOARD OF PSYCHOLOGIST EXAMINERS  
1740 WEST ADAMS STREET, SUITE 3403  
PHOENIX, AZ 85007  
PH: 602.542.8162 FX: 602.364.8279  
WEBSITE: [WWW.PSYCHBOARD.AZ.GOV](http://WWW.PSYCHBOARD.AZ.GOV)

DOUGLAS A. DUCEY  
Governor

HEIDI HERBST PAAKKONEN  
Executive Director

## Complaint Screening Committee REGULAR SESSION MINUTES

*March 18, 2020*

1740 W. Adams St.  
Conference Room C (1<sup>st</sup> Floor)  
Phoenix, AZ 85007

### 1. CALL TO ORDER

The regular session of the Arizona Board of Psychologist Examiners Complaint Screening Committee was called to order by Madame Chair Shreeve at 8:32 a.m. on March 18, 2020. No Executive Sessions were held.

### 2. ROLL CALL

#### Committee Members Present

Tamara Shreeve, MPA – Chair  
Lynn L. Flowers, Ph.D. (*telephonic*)  
Diana Davis-Wilson, DBH, BCBA, Ph.D. (*telephonic*)

#### Attorney General's Office

Jeanne Galvin, Assistant Attorney General

#### Staff Present

Jennifer Michaelsen, Deputy Director  
Krishna Poe, Program Projects Specialist

### 3. APPROVAL OF MINUTES

- March 2, 2020, Regular Session and Executive Session

Dr. Davis-Wilson made a motion, seconded by Dr. Flowers, to approve the March 2, 2020, regular session and executive session minutes as drafted. The motion carried unanimously (3-0), by a voice vote.

#### 4. CASE DISCUSSION/DECISION

a. **Rachel Ocampo Hoogasian, Ph.D., Complaint No. 20-19**

Dr. Davis-Wilson summarized the case, including salient points of the investigation and pertinent records. The Complainant was not present. The Licensee and her attorney, Faren Akins, Esq., participated telephonically, made a statement, and answered Committee members' questions.

After deliberation, Dr. Davis-Wilson made a motion, seconded by Dr. Flowers, to dismiss this matter as there are no violations of rule or statute. The motion carried unanimously (3-0), by a voice vote.

b. **Alexia Kevonian, Psy.D., Complaint No. 20-26**

Ms. Shreeve summarized the case, including salient points of the investigation and pertinent records. The Complainant was present, made a statement and answered questions posed by Committee members. The Complainant's spouse was also present and made a statement. The Licensee and her attorney, Jodi Mullis, Esq., participated telephonically, made a statement, and answered Committee members' questions.

The Committee expressed concern that Dr. Kevonian engaged in a dual relationship with Client by maintaining a friendship during treatment, failed to maintain appropriate boundaries, and inappropriately terminated Client's treatment without providing him any treatment referrals or recommendations.

Ms. Shreeve made a motion, seconded by Dr. Flowers, to forward Complaint 20-26 to the Board for possible violations of A.R.S. § 32-2061(16)(g), engaging or offering to engage as a psychologist in activities not congruent with the psychologist's professional education, training and experience; A.R.S. § 32-2061(16)(o), providing services that are unnecessary or unsafe or otherwise engaging in activities as a psychologist that are unprofessional by current standards of practice; A.R.S. § 32-2061(16)(v), abandoning or neglecting a client or patient in need of immediate care without making suitable arrangements for continuation of the care; and A.R.S. §32-2061(16)(dd), violating an ethical standard adopted by the Board as it pertains to section 3.05 (Multiple Relationships) of the American Psychological Association's Ethical Principles of Psychologist and Code of Conduct. The motion carried unanimously (3-0), by a voice vote.

Ms. Shreeve requested that Ms. Mullis contact the Board's attorney, Ms. Galvin, to discuss possibly resolutions for this complaint given Ms. Mullis' indication that Dr. Kevonian does not intend to renew her psychologist license or practice in the State of Arizona going forward.

c. **Nicole Huggins, Psy.D., Complaint No. 20-28**

Dr. Flowers summarized the case, including salient points of the investigation and pertinent records. The Complainant was present telephonically, made a statement and answered questions from the Committee members. The Complainant's spouse also participated telephonically and made a statement. The Licensee participated telephonically, made a statement, and answered Committee members' questions.

The Committee expressed concern with regard to several issues, including the the timeliness of completing a report, errors and inconsistencies within the report, miscommunication and misunderstanding by the complainants, the role of students did not appear to be adequately explained during the evaluation process, and the informed consent did not specify that students

would be involved in the treatment plan and what their role would be.

Dr. Flowers made a motion, seconded by Ms. Shreeve, to forward Complaint 20-28 to the Board for possible violations of A.R.S. §32-2061(16)(h), failing or refusing to maintain and retain adequate business, financial or professional records pertaining to the psychological services provided to a client or patient; and A.R.S. §32-2061(16)(dd), violating an ethical standard adopted by the Board as it pertains to section 3.10 (Informed Consent) of the American Psychological Association's Ethical Principles of Psychologist and Code of Conduct. The motion carried unanimously (3-0), by a voice vote.

**d. Cassandra Wisdom, Complaint No. T-20-03**

Dr. Flowers summarized the case, including salient points of the investigation and pertinent records. The complainant was anonymous. The Respondent was not present.

After deliberation, Dr. Flowers made a motion, seconded by Dr. Davis-Wilson, to dismiss this matter as there are no violations of rule or statute. The motion carried unanimously (3-0), by a voice vote.

**4. ADJOURN**

There being no further business to come before the Committee, Dr. Davis-Wilson made a motion, seconded by Dr. Flowers, to adjourn the meeting. The motion carried (3-0) and the meeting was adjourned at 11:00 a.m.