



STATE OF ARIZONA  
BOARD OF PSYCHOLOGIST EXAMINERS  
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## Complaint Screening Committee REGULAR SESSION MINUTES

*March 2, 2020*

1740 W. Adams St.  
Conference Room C (1<sup>st</sup> Floor)  
Phoenix, AZ 85007

### 1. CALL TO ORDER

The regular session of the Arizona Board of Psychologist Examiners Complaint Screening Committee was called to order by Madame Chair Shreeve at 9:14 a.m. on March 2, 2020. One Executive Session was held.

### 2. ROLL CALL

#### Committee Members Present

Tamara Shreeve, MPA – Chair  
Bob Bohanske, Ph.D., FNAP (*telephonic*)  
Diana Davis-Wilson, DBH, BCBA, Ph.D. (*telephonic*)

#### Attorney General's Office

Jeanne Galvin, Assistant Attorney General

#### Staff Present

Heidi Herbst Paakkonen, Executive Director  
Jennifer Michaelsen, Deputy Director  
Krishna Poe, Program Project Specialist

### 3. APPROVAL OF MINUTES

- February 19, 2020, Regular Session and Executive Session

Dr. Davis-Wilson made a motion, seconded by Dr. Bohanske, to approve the February 19, 2020, regular session and executive session minutes as drafted. The motion carried unanimously (3-0), by a voice vote.

### 4. CASE DISCUSSION/DECISION

#### a. John DenBoer, Ph.D., Complaint No. 20-11

Ms. Shreeve stated that the Board office received a request from the Licensee's attorney, Mr.

Arthur Eaves, Esq., to waive the Committee's review of the cases which would result in the cases automatically being forwarded to the Board for initial review. Mr. Eaves was present and advised the Committee that Dr. DenBoer was ill. Mr. Eaves indicated he had filed a request with the office requesting the waiver, noting that Dr. DenBoer is not admitting to the allegations but does not wish to participate in the Committee review. Mr. Eaves affirmed he would be willing to hear any concerns articulated by the Committee.

*At 9:19 a.m., Ms. Shreeve made a motion, seconded by Dr. Davis-Wilson, to go into Executive Session to receive confidential legal advice. Open session reconvened at 9:29 a.m.*

Upon resuming the meeting in public session, Dr. Bohankse moved to grant the request to move the cases to the Board for initial review. Dr. Davis-Wilson seconded the motion. The motion carried unanimously (3-0), by a voice vote.

Ms. Shreeve summarized the concerns with the complaint which included allegations of psychological testing improperly administered and analyzed incorrectly, staff failing to follow the appropriate treatment guidelines, treatments used were not supported by the patients' testing data, copyright laws violations as materials were photocopied rather than ordered from the publisher, and improper delegation of tasks to staff and not providing the required supervision.

**b. John DenBoer, Ph.D., Complaint No. 20-17**

Ms. Shreeve summarized the concerns with the complaint which included allegations of waiver of required insurance copayments, copyright laws violations as materials were photocopied rather than ordered from the publisher, scoring of test results not following established guidelines, Dr. DenBoer misrepresenting he was no longer on probation, and improper billing practices.

**c. John DenBoer, Ph.D., Complaint No. 20-23**

Ms. Shreeve summarized the concerns with the complaint which included allegations of Dr. DenBoer billing for a full therapy session of 60 minutes when only very brief conversations occurred with his patients or only voicemail messages were left, and the billing does not match the requirements for the codes used which may constitute fraud.

**d. John DenBoer, Ph.D., Complaint No. 20-24**

Ms. Shreeve summarized the concerns with the complaint which included allegations Dr. DenBoer improperly identified himself as a Chief Medical Officer, and misrepresented he was affiliated with the Barrow Neurological Institute.

The Committee members discussed concerns that Dr. DenBoer had stated to the Board that he was not currently practicing, but evidence is emerging that contrary to this statement he is practicing. The members noted this information will be supplied to the Board.

Ms. Shreeve moved to forward complaints 20-11, 20-17, 20-23 and 20-24 to the Board with possible violations of A.R.S. §32-2061(16)(e) Gross negligence in the practice of a psychologist; (h) Failing or refusing to maintain and retain adequate business, financial or professional records pertaining to the psychological services provided to a client or patient; (j) Making a fraudulent or untrue statement to the board or its investigators, staff or consultants; (k) Violating any federal or state laws or rules that relate to the practice of psychology or to obtaining a license to practice psychology; (o) Providing services that are unnecessary or unsafe or otherwise engaging in activities as a psychologist that are unprofessional by current standards of practice; (p) Falsely or

fraudulently claiming to have performed a professional service, charging for a service or representing a service as the licensee's own when the licensee has not rendered the service or assumed supervisory responsibility for the service; (bb) Failing to furnish information in a timely manner to the board or its investigators or representatives if requested or subpoenaed by the board as prescribed by this chapter; and (dd) Violating an ethical standard adopted by the board. Dr. Bohanske seconded the motion. The motion carried unanimously (3-0), by a voice vote.

## **5. ADJOURN**

There being no further business to come before the Committee, Dr. Bohanske made a motion, seconded by Dr. Davis-Wilson, to adjourn the meeting. The motion carried (3-0) and the meeting was adjourned at 9:43 a.m.