

STATE OF ARIZONA BOARD OF PSYCHOLOGIST EXAMINERS 1740 WEST ADAMS STREET, SUITE 3403 PHOENIX, AZ 85007

PHONE: 602.542.8162 FAX: 602.364.8279

WEBSITE: www.psychboard.az.gov

DOUGLAS A. DUCEY Governor

HEIDI HERBST PAAKKONEN Executive Director

January 16, 2020

Colten James Reed Oliver



NOTICE OF DENIAL OF APPLICATION

Dear Mr. Oliver,

At a public meeting held on January 10, 2020, the Arizona Board of Psychologist Examiners ("Board"), considered your application for licensure as a behavior analyst in Arizona. You appeared telephonically and own your own behalf.

By way of background, on September 26, 2019, the Board received a complaint, No. 20-16 of which you were the subject. On October 7, 2019 you applied for licensure ("Application") which rendered you subject to the Board's authority concerning the complaint.

On January 10, 2020, the Board reviewed the investigative report for complaint No. 20-16, and your application for licensure. The Board considered your application, all relevant documentary evidence concerning the complaint, and your testimony. At the end of the consideration of all relevant information, the Board voted to deny your application for licensure.

The factual basis for the denial of your application includes:

1. Between May and September of 2019, the Chief Executive Advisor, the Chief Clinical Officer, and the Associate Director of Clinical Operations with your former employer, Aspen Behavioral Consulting, became concerned that you were including administrative (non-billable) time in your submitted reports. An internal investigation conducted by the Aspen Behavioral Consulting personnel found that for a September 12, 2019 appointment the session end time documented by you was different than the time you informed the Chief Clinical Officer that you were leaving the appointment.

2. The internal investigation further found that you forged a caregiver signature which was timestamped with the GPS coordinates of your personal address. You admitted to committing the

forgery under Board questioning during the review of complaint No. 20-16.

3. Under Board questioning you further admitted to instances where your client was billed for the

hours of 9:00 AM to 12:00 PM on Thursdays, but service actually concluded at 11:20 A.M. when

the client would go to lunch and your services were no longer needed.

Given the foregoing, the Board voted to deny your application for licensure based upon your failure

to demonstrate that you meet the requirements as set forth in A.R.S. §32-2091.02, which is requirements

for licensure, specifically (3) which requires that an applicant be of good moral character and (6), which

requires that an applicant for licensure shall not have committed any act or engaged in any conduct that

constitutes ground for disciplinary action against a licensee;

NOTICE

Notice of Appealable Agency Action. Right to Hearing on Denial of Application for

Licensure.

Pursuant to A.R.S. § 41-1092.03, you have the right to appeal the denial of application for licensure

by requesting a hearing. To obtain a hearing, you must submit a written request for a hearing to the Board

of Psychologist Examiners, 1740 West Adams St., Suite 3403, Phoenix, Arizona, 85007. Pursuant to A.R.S.

§41-1092.03(B) the request for hearing must be received at the Board's office within thirty-five (35)

calendar days of the date of this Order. The request must state your name, your address, the action being

appealed (denial of licensure), and must contain a concise statement of the reasons for the appeal. The

hearing will be held within sixty (60) calendar days after the Board receives your request for hearing (A.R.S.

§ 41-1092.05(A)) At the hearing, you will have the burden of proof to demonstrate that you are qualified

for licensure regarding the matters set forth in this Order on Denial of Application for Licensure. The

Office of the Attorney General will represent the State of Arizona at the hearing.

If you have any questions I can be reached at 602.542.3018.

Sincerely,

Heidi Herbst Paakkonen, MPA

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Executive Director

Sent to address of record to:

Colten James Reed Oliver by regular and certified mail $\#9489\ 0090\ 0027\ 6155\ 0810\ 20$

Sent interagency mail to:

Jeanne M. Galvin, Esq. Assistant Attorney General