BEFORE THE BOARD OF PSYCHOLOGIST EXAMINERS FOR THE STATE OF ARIZONA

In the Matter of:

Mark Magier, Psy.D.,

Holder of License No. PSY-004010 For the Practice of Psychology In the State of Arizona. Case Nos. 18-08 & 18-33

FINDINGS OF FACT, CONCLUSIONS OF LAW, AND CONSENT AGREEMENT FOR SURRENDER OF PSYCHOLOGIST LICENSE

In the interest of a prompt and judicious settlement of the above-captioned matter before the Arizona Board of Psychologist Examiners ("Board") and consistent with public interest, statutory requirements and responsibilities of the Board and pursuant to A.R.S. § 32-2061 *et seq.*, and A.R.S. § 41-1092.07(F)(5), Mark Magier, Psy.D. ("Respondent"), holder of License No. PSY-004010 and the Board enter into this Consent Agreement for Voluntary Surrender ("Consent Agreement") as the final disposition of these matters.

JURISDICTION

- 1. The Board is authorized to regulate the practice of psychology in Arizona pursuant to A.R.S. § 32-2061, *et. seq.*, and the rules promulgated thereunder, found in Arizona Administrative Code ("A.A.C." or "rules") at R4-26-101, *et seq.*, to regulate and control the licensing of psychologists in the State of Arizona.
- 2. Respondent is the holder of license number PSY-004010 for the practice of psychology in the State of Arizona.
- 3. The Board has personal and subject matter jurisdiction over Respondent pursuant to A.R.S. § 32-2061, *et seq.*, and the rules of A.A.C. R4-26-101, *et seq.*.

RECITALS

Respondent understands and agrees that:

4. The Board and Respondent enter into this Consent Agreement to promptly and

judiciously resolve this matter, consistent with the public interest and the statutory requirements of the Board.

- Respondent has the right to consult with an attorney prior to entering into this
 Consent Agreement.
- 6. Respondent has a right to a public hearing concerning this case. He further acknowledges that at such formal hearing he could present evidence and cross-examine witnesses. Respondent irrevocably waives his right to such a hearing.
- 7. Respondent irrevocably waives any right to rehearing or review or to any judicial review or any other appeal to this matter.
- 8. This Consent Agreement shall be subject to the approval by the Board and shall be effective only when approved by the Board and signed by the Board's Executive Director. In the event that the Board does not approve this Consent Agreement, it is withdrawn and shall be of no evidentiary value and shall not be relied upon nor introduced in any action by any party, except the parties agree that should the Board reject this Consent Agreement and this case proceeds to hearing, Respondent shall assert no claim that the Board was prejudiced by its review and discussion of this document or any records relating thereto.
- 9. The Consent Agreement, once approved by the Board and signed by the Respondent and the Executive Director, shall constitute a public record, which may be disseminated as a formal action of the Board and shall be reported to the National Practitioner Data Bank.
- 10. Although Respondent does not agree that all the Findings of Fact set forth in this Consent Agreement are supported by the evidence, Respondent acknowledges that it is the Board's position that, if this matter proceeded to formal hearing, the Board could establish sufficient evidence to support a conclusion that certain of Respondent's conduct constituted unprofessional conduct.
 - 11. Respondent voluntarily enters into this Consent Agreement for the purpose of

avoiding the expense, uncertainty, and prolonged time involved in further administrative proceedings. The issues contained herein are resolved by settlement and not actually litigated. Any allegations and findings herein may not be used *for res judicata* or collateral estoppel effect in any subsequent civil proceedings for any claims of professional liability or negligence by or on behalf of Complainant(s).

FINDINGS OF FACT

Complaint No. 18-08

- 1. In October 2017, Complainant was ordered by the Maricopa County Superior Court to undergo a psychological evaluation.
- 2. Complainant contacted Respondent soon thereafter to discuss engaging him to conduct the evaluation. Initially, Respondent agreed to conduct the evaluation for a fee of \$2,500, after application of what Respondent asserts is his 50% discount for Complainant's status as a veteran.
- 3. On January 10, 2018, the Maricopa County Superior Court appointed Respondent to conduct a psychological evaluation of the Complainant.
- 4. Subsequently, after receiving the court order appointing him, Respondent felt that the nature and scope of the evaluation was more extensive than he initially believed. As a result, he informed the Complainant that he would have to raise his fee from \$2,500 to \$5,000, which again constituted a veteran discount fee according to Respondent.
- 5. Respondent informed Complainant that he could not move forward without a retainer.
- 6. Over the ensuing weeks, Respondent called and texted Complainant multiple times a day to schedule the evaluation and to make arrangements for payment of the retainer. Complainant's VA therapist has confirmed that Respondent called Complainant four times during a thirty-minute session.
 - 7. Respondent explains that he was making multiple contacts as he had been told by

Complainant that she did not always have her phone with her at work and, at other times did not receive calls or texts therefore, Complainant asked him to call or text until they connected.

- 8. On January 8, 2018, Complainant received a text from Respondent seeking a loan of \$50,000.00 for a friend of Respondent.
- 9. Respondent has admitted to sending that text, but claims it was a mistake and that Complainant had accidently been included as a recipient on the text intended for his personal, nonclient acquaintances.
- On March 27, 2019, Respondent entered into a Consent Agreement and Order for Probation, Practice Monitor and Continuing Education for Complaint No. 18-08.
- 11. Pursuant to the terms of the Consent Agreement and Order in Case No. 18-08, Respondent was to meet with the Practice Monitor twice per month during the twelve (12) month probationary period. On January 9, 2019, the Practice Monitor notified the Board that Respondent had not met with him since September 26 2019 and the Practice Monitor's attempts to reach Respondent were unsuccessful.

Complaint No. 18-33

- 12. On May 26, 2017, the Maricopa County Superior Court appointed Respondent to provide intensive psychotherapy to Complainant #2.
- 13. The allegations in Complaint No. 18-33 raise issues concerning Respondent's treatment of Complainant #2, who Respondent provided psychotherapy to from 2017 2018.
- 14. On February 20, 2019, the Board's Complaint Screening Committee ("Committee") reviewed Complaint no. 18-33 and voted to refer the matter to the Board for further review.
- 15. The Committee expressed concern with Respondent's lack of appropriate recordkeeping, failure to provide copies of records in a timely manner, and not meeting the current standards of practice.
 - 16. On June 7, 2019, the Board conducted an Informal Interview for Complaint No. 18-

33. The Board expressed concern regarding Respondent's treatment of Complainant #2, Respondent's failure to be aware of and comply with the court's requirements, lack of clarity regarding his role and failure to communicate with court to clarify his questions, failure to follow up on the client's attempts to contact him, poor record keeping, inconsistent responses to the Board, and failure to comply with the terms of his current Consent Agreement and Order for Complaint No. 18-03. After deliberation, the Board moved to offer Respondent an Interim Consent Agreement, which would require him to undergo a fitness for duty evaluation within 35 days of the effective date of the Interim Consent Agreement.

17. On October 4, 2019, the Board reviewed the results of Respondent's evaluation and moved to consolidate Complaint no. 18-33 with 18-08 and require that Respondent continue with the terms of the Consent Agreement and Order.

CONCLUSIONS OF LAW

- 1. The conduct and circumstances described above constitute unprofessional conduct pursuant to:
- a. A.R.S. § 32-2061(16)(h), failing or refusing to maintain and retain adequate business, financial or professional records pertaining to the psychological services provided to a client or patient.
- b. A.R.S. § 32-2061(16)(o), engaging in activities as a psychologist that are unprofessional by current standards of practice.
- c. A.R.S. §32-2061 (16)(cc), failing to make available to a client or patient or to the client's or patient's designated representative, on written request, a copy of the client's or patient's record, including raw test data, psychometric testing materials and other information as provided by law.
- e. A.R.S. § 32-2061(16)(aa), violating a formal board order, consent agreement, term of probation or stipulated agreement issued under this chapter.
 - d. A.R.S. § 32-2061(16)(dd), violating an ethical standard adopted by the Board as it

pertains to the American Psychological Association Ethical Principles of Psychologist and Code of Conduct, 5.06 In-Person Solicitation and 6.04 Fees and Financial Arrangements.

ORDER

Pursuant to A.R.S. §32-2081(S) the Board has determined that the Respondent's conduct in Complaint Nos. 18-08 and 18-33 warrants disciplinary action. Based upon the foregoing Findings of Fact and Conclusions of Law, the parties agree to the provisions and penalties imposed as follows:

- 1. Upon the effective date of this Consent Agreement, Respondent's license number PSY-004010 for the practice of psychology in the State of Arizona shall be surrendered. Once the surrender is effectuated, **Respondent shall not practice psychology in the State of Arizona or hold himself out as a licensed psychologist in the State of Arizona.** The effective date of this Consent Agreement is the date the Consent Agreement is accepted by the Board as evidenced by the signature of the Board's Executive Director.
- 2. Respondent has read and understands this Consent Agreement as set forth herein, and has had the opportunity to discuss this Consent Agreement with an attorney or has waived the opportunity to discuss this Consent Agreement for the purpose of avoiding the expense and uncertainty of an administrative hearing.
- 4. Respondent understands that he has the right to a public administrative hearing concerning each and every allegation set forth in the above-captioned matter, at which administrative hearing he could present evidence and cross-examine witnesses. By entering into this Consent Agreement, Respondent freely and voluntarily relinquishes all rights to such administrative hearing, as well as all rights of rehearing, review, reconsideration, appeal, judicial review or any other administrative and/or judicial action, concerning the matters set forth herein. Respondent affirmatively agrees that this Consent Agreement shall be irrevocable.
- Respondent understands that this Consent Agreement, or any part thereof, may be considered in any future disciplinary action against her or in any future decision regarding relicensure.

- 6. The parties agree that this Consent Agreement does not constitute a dismissal or resolution of other matters currently pending before the Board, if any, and does not constitute any waiver, expressed or implied, of the Board's statutory authority or jurisdiction regarding any other pending or future investigation, action or proceeding. Respondent also understands that acceptance of the Consent Agreement does not preclude any other agency, subdivision or officer of this state from instituting other civil or criminal proceedings with respect to the conduct that is subject of this Consent Agreement. The parties agree that this Consent Agreement is a final adjudication of cases 18-08 and 18-33.
- 7. Respondent understands that the foregoing Consent Agreement shall not become effective unless and until adopted by the Board and executed on behalf of the Board. Any modification to this original document is ineffective and void unless mutually approved by both parties in writing.
- 8. Respondent understands that this Consent Agreement is a public record and may be publicly disseminated as a formal action of the Board and shall be reported to the National Practitioner Data Bank.

DATED this 13th day of 1111111. 2020.

Mark Magier, Psy.D.

Respondent

Arizona Board of Psychologist Examiners

Heidi Herbst Paakkonen Executive Director

ORIGINAL of the foregoing filed

This day of _____. 2020 with:

The Arizona State Board of Psychologist Examiners

1740 West Adams Street, Suite 3403

Phoenix, Arizona 85007

1	COPY mailed by US Regular & Certified Mail, No. 9489009000276155081105 This 13 day of February, 2020 to: Mark Magier, Psy.D. Address on Record
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5	COPY of the foregoing emailed This 13 day of February, 2020, to:
6	Jeanne M. Galvin
7	Assistant Attorney General Office of the Attorney General 2005 North Central Ave., SGD/LES
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9	Phoenix, AZ 85004 Attorney for the Board
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11	By Jennifer Michaels
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